

Designed Precision Castings Inc.

QUALITY POLICY STATEMENT

Our commitment to the constant pursuit of customer satisfaction and continual improvement is the basis of our success.

Customer satisfaction and continual improvement objectives are supported by:

- understanding the current and future needs of our customers through ongoing customer engagement and dialogue.
- ensuring that employees interfacing with customers are knowledgeable and effective in quickly providing casting solutions.
- providing relevant employee training and skill development.
- incorporating technological advances & innovations into our product provision processes.
- developing and maintaining strategic outsourcing with subcontractors that share our values and quality objectives.
- ensuring compliance with statutory, regulatory and customer requirements
- developing and reviewing our quality objectives, and continually reviewing and improving the effectiveness of our quality management system.

Our success is measured by the satisfaction of our customers in providing them with products and service that consistently meets their expectations.

Jan Holland

CEO
27/05/21